The relationship between consumer's shopping motivation,

experience and leisure benefits - an example of Costco.

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ABSTRACT

According to researches, shopping has become a leisure activity. With changing of

living style people's shopping behaviors also changed. Research shows that shopping in

department store has become a leisure activity. However, it is uncertain that if grocery

shopping is also a leisure activity. This study intent to know the relationship among consumer's shopping motivations, consumption experiences and leisure benefits in the

warehouse style hypermarket shopping.

The results show that consumers have different experiences of leisure benefits for

their different shopping motivations. The stronger of consumer's perceptions of

shopping motivation, consumption experience such as socialization, the more obvious

of their perceptions of leisure benefits. That sample's perceptions of experiences are stronger, and then their perceptions of leisure benefits will be stronger. And then grocery

shopping is no longer only a responsibility and depressing behavior. Many people

derive leisure benefit from the grocery shopping. The study investigates the relation

among shopping motivations, consumption experiences and leisure benefits. It finds that

no matter degrees of shopping motivations, most of people can get leisure benefits by

the shopping process.

Key Words: shopping motivations, consumption experiences, leisure benefits

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